

Yering Gorge Cottages Privacy Statement and Terms and Conditions

Prices detailed on this www Internet site are provided and coordinated by the Yering Gorge Farm Cottages Pty. Ltd. Yering Gorge Farm Cottages Pty. Ltd. has taken due care and responsibility to verify and check all information in this Internet WWW site as at the time of compilation. All services and prices are subject to change without notice.

All maps, photographs, illustrations and computer-based graphics are included for general purposes only and are not always indicative of the subject matter. Hotel room photographs (graphics) may not be specific to the actual room occupied. Maps are not to scale.

Privacy Policy

At Yering Gorge Farm Cottages Pty. Ltd. we are committed to protecting the privacy and security of any personally identifiable information (PII) you provide us. PII includes information that can be linked to a specific individual, such as name, address, phone number, or email address.

This privacy policy explains how Yering Gorge Farm Cottages Pty. Ltd. handles and protects your PII in accordance with commonly accepted privacy principles.

Yering Gorge Farm Cottages Pty. Ltd. reserves the right to modify or amend this policy at any time and for any reason. Any material changes to this privacy policy will be posted prior to their implementation. Questions regarding this policy should be emailed to info@yeringcottages.com.au or sent via postal mail to: Yering Gorge Cottages 215 Victoria road Yering 3770.

What Information We Collect

In an effort to keep our service as simple and easy as possible we do not create, use or store profiles of our customers unless you consent in writing to be included on our mailing list. We only record PII and other information that we reasonably require to do business with you.

Yering Gorge Farm Cottages Pty. Ltd. via www.yeringcottages.com.au collects PII when you:

- Make a booking: Your full name, address, email address and phone number are taken each time you make a booking with Yering Gorge Farm Cottages Pty. Ltd. via www.yeringcottages.com.au
- collects PII such as your full name, address, email address and/or telephone number whenever you submit a query or suggestion, or request assistance with a booking.

How We Use Your Information

Yering Gorge Farm Cottages Pty. Ltd. via www.yeringcottages.com.au

uses your PII only for the purpose of responding to and fulfilling your requests for our products and services.

- Information collected when you purchase from www.yeringcottages.com.au is used to charge your credit card and deliver your booking confirmation electronically. We may also contact you about your stay for customer service purposes or to make any changes or cancellations to your booking.
- Respond to your questions or suggestions: We will use your address, email address and/or telephone number to contact you when you submit a question or suggestion.

Who We Share Your Information With

Yering Gorge Farm Cottages Pty. Ltd. via www.yeringcottages.com.au does not disclose any information about customer bookings to anyone except in the following circumstances:

- If you consent, where unavoidable circumstances have caused a cancellation of your booking by us, we will provide your booking information to an alternative provider of accommodation in the local vicinity.

- Legal obligations: Yering Gorge Farm Cottages Pty. Ltd. via www.yeringcottages.com.au may be required by law to disclose information provided by you to Yering Gorge Farm Cottages Pty. Ltd. via www.yeringcottages.com.au for the purposes of obtaining products or services from Yering Gorge Farm Cottages Pty. Ltd. may also disclose information against someone who poses a threat to Yering Gorge Farm Cottages Pty. Ltd. interests (such as customer fraud) or whose activities could cause harm to others.

How You Control and Access Your Information

Yering Gorge Farm Cottages Pty. Ltd. via www.yeringcottages.com.au

believes that site visitors and customers should have control over the collection and use of their PII. You have control and access to your information as follows:

- Booking information: If at any time you would like to alter the PII you provided to Yering Gorge Farm Cottages Pty. Ltd. via www.yeringcottages.com.au in your booking please contact us.
- General: If at any time you wish to enquire about any of your PII that is stored by www.yeringcottages.com.au please contact us.

Validity of Rates

Accommodation costs are for room only and do not include transfer or breakfast cost unless otherwise stated. Prices are inclusive of the Australian Goods and Services Tax. Prices over accommodation block out periods may alter from the prices advertised. Contact us for further details.

Payment is due immediately after receiving written confirmation from the www.yeringcottages.com.au. Please proceed to our "Secure Payment" form to submit credit card details.

Cancellation Policy

Yering Gorge Farm Cottages will charge 50% of tariff cancellation fee for cancellations between 7 days and 72 hours prior to arrival and 100% of tariff if booking is cancelled less than 72 hours before arrival. Cancellations made before 7 days will incur a 10% administration fee.

Partial cancellation of bookings will not be accepted - If a booking of more than one evening is made the whole booking will be cancelled upon request.

Tours booked via Yering Gorge Cottages as an agent for tour operators

The relevant accommodation & tour operators within this site supply this information, Yering Gorge Farm Cottages accepts no responsibility for any inaccuracy contained in this publication or information as supplied by tour operators. Yering Gorge Cottages Pty. Ltd. does not accept responsibility for any changes in price variation of services shown by tour operators.

These operators reserve the right to alter itineraries at any time as a result of fire, flood, extreme weather conditions or any other circumstance beyond their control. Yering Gorge Farm Cottages Pty. Ltd accepts no responsibility for changes in booking arrangements made by tour operators or acts of omission on their behalf.